

Samuel Maggs – Curriculum Vitae

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Profile:

A responsible individual that is looking to progress further within the IT sector. Whilst completing my degree I managed to combine my studies and work experience which allowed me to gain an insight into IT and develop more advanced skills in Linux, programming and virtualisation. My work, volunteering and studies show that I can be organised, self-motivated and communicate well with others. I enjoy working on my own and as part of a team and can be relied upon to work to the best of my abilities.

Competencies

- Punctual
- Organised
- Independent
- Enthusiastic
- Strong Communication
- Reliable

Education and Qualifications

July 2018	University of Bath Applied Computing BSc	2:1 (HONS)
July 2017	University of Bath Applied Computing FdSc	2:1
2015	Bath College BTEC Extended Diploma in ICT	D*DD (D = Distinction)
2013	Bath Community Academy Sixth Form AS-level History AS-level Media Studies	C D
2012	Culverhay School Maths English Science Double Award ICT (Equivalent to 4 GCSEs) History Geography RE	C C CC Merit B C C

Work Experience

June 2018 – Present	IT Support Analyst Curo Working as an IT Support Analyst my role was to handle day to day support queries from my colleagues. I would induct new starters into the business, help setup and deploy a range of mobile devices and computing equipment and visit remote sites to install and maintain hardware. I would often be responsible for creating documentation and guides to help staff with our most common issues.
Nov 2015 – Oct 2017	Project Manager Got Ya Back Campaign In my role as Project Manager I oversaw the general day to day running of the campaign. From organising meetings with stakeholders or volunteers, to arranging and presenting assemblies to students in schools. In my time as manager I have had to design posters, organize social media campaigns and liaise with the media to ensure good coverage of our campaign.
Nov 2016 – Sept 2017	Help Desk Technician Bath College I was a first line technician tasked with handling user support tickets and calls. I would help to rectify an issue either remotely or in person when necessary. I was also responsible for building and repairing PCs that had been brought into the office as well as setting up new rooms and reimaging PCs.
June 2014 – Nov 2015	Junior Web Developer Bath Business Web Worked on building websites for clients. Taking websites all the way from design to the final website and communicating with clients to ensure they are happy. I used HTML, CSS and JS to do front end development with a WordPress backend. I would also answer the phone, complete general website maintenance and optimize sites SEO. Also attended SEO conferences and training as part of my work.

Additional Information

- Full Car Driving Licence
- Vast volunteering background

Interests

- Radio Production
- Web Development
- Linux
- Rugby
- Reading
- Archery

References on request